

# Welcome!

The 2021 DMH Research Centers of Excellence Conference will begin shortly.

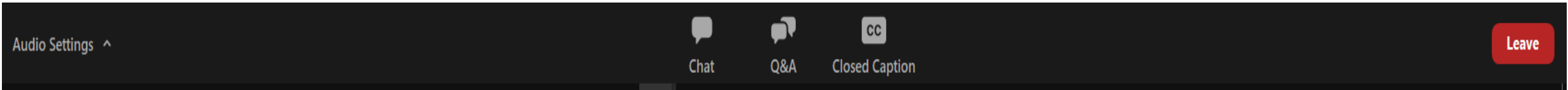


MASSACHUSETTS  
GENERAL HOSPITAL



# Webinar Housekeeping

Before we begin, a review of features available to those attending:

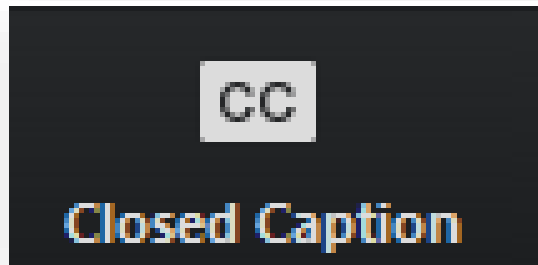


- **Audio Settings:** Select your speakers and adjust your volume.
- **Chat:** May only be used by presenters to share important links, contact information, and so forth.
- **Q&A:** Audience members can submit questions to the presenters. Responses may occur live during the event or replied privately or publicly for the benefit of other Attendees to see.
- **Leave:** Pressing this red button will cause you to exit the webinar.

# Webinar Housekeeping (continued)



This webinar is being recorded.



Live captions are available. The icon to enable them is in the control panel at the bottom of your Zoom window.



ASL interpreters are available and will be automatically spotlighted by the webinar hosts.

# Continuing Education Units (CEUs)

CEUs are being offered for:

- Social workers
- Nursing
- OT
- Psychologists

Email [COStaffDev@massmail.state.ma.us](mailto:COStaffDev@massmail.state.ma.us) with any CEU questions/concerns.

# Continuing Education Units (continued)

In order to receive continuing education credits for this event, participants **MUST**:

- Join the conference on Zoom with their full name (individuals who only join by phone will not be eligible to receive CEUs).

If you cannot change your name in Zoom, please email [Deirdre.Logan@umassmed.edu](mailto:Deirdre.Logan@umassmed.edu).

# Continuing Education Units (cont.)

In order to receive continuing education credits for this event, participants **MUST** also:

- Attend the entire program.
- Complete an evaluation upon the conclusion of the program.

A link and a QR code to the evaluation will be shared near the end of the conference.